

Contacts:

Careline Children's Services 0151 233 3700

Careline Adult Services 0151 233 3800

<http://www.liverpool.gov.uk/health-and-social-care/careline>

Merseyside Police

Family Crime Investigation Units North 0151 777 4593

South 0151 777 5317/5308

Refuges

Amadudu 0151 734 0083

<http://www.amadudurefuge.co.uk>

Adullam Housing Grace House / FAE House 0808 147 1993

Refuges in the city provide accommodation and specialist support for women fleeing domestic violence/abuse and their children.

<http://www.adullam.org.uk>

Worst Kept Secret 0800 028 3398

Helpline for anyone experiencing domestic violence/abuse.

<http://www.worstkeptsecret.co.uk>

Addressing Barriers for Change 0151 489 2484

Providing support to anyone who is experiencing domestic violence/abuse and may be facing additional barriers when trying to access services.

<http://www.worstkeptsecret.co.uk/Page16>

Liverpool Domestic Abuse Service 0151 263 7474

Providing support to victims of domestic violence/abuse.

<http://liverpooldomesticabuseservice.org.uk>

South Liverpool Domestic Abuse Service 0151 494 2222

Providing support to victims of domestic violence/abuse.

<http://www.sl-domesticabuseservices.org.uk>

Rape & Sexual Abuse Centre

0151 707 4313

Providing support to victims of sexual violence.

http://www.rapecrisis.org.uk/centres_show.php?area=North%20West

Armistead

0151 227 1893

Provides a range of services for lesbian, gay, bisexual and transgendered communities. Also provides a support service for sex workers.

<http://www.armisteadcentre.co.uk>

Merseyside SAFE Place

0151 295 3550

Sexual Assault Referral Centre (SARC) providing forensic services for men and women who have been the victim of rape and/or sexual assault.

<http://www.safepacemerseyside.org.uk/home.htm>

UK Border Agency

0151 213 2260

In a small number of cases you may need advice in relation to a foreign national or asylum seeker. Andrew Heseltine at UKBA will be able to offer appropriate advice.

National Helplines**National Domestic Violence Helpline**

0800 2000 247

Helpline run by Womens Aid and Refuge offering confidential support and information to women who have experienced domestic violence/abuse.

Men's Advice Line

0808 801 0327

Advice line for men experiencing domestic violence/abuse from their partner.

Broken Rainbow

08452 60 44 60

Helpline for gay, lesbian, bisexual and transgender people who have experienced domestic violence/abuse.

Respect

0845 122 8609

Information and advice line for people who are abusive towards their partners. Also provides advice to professionals working with perpetrators.

National Centre for Domestic Violence 08709 22 07 04

A 24 hour helpline offering free legal advice and injunctions within 24 hours.

Child Line 0800 11 11

Information provided by Merseyside Police to victims following incidents of Domestic Abuse:

Merseyside Police are dedicated to the protection of those members of society who are vulnerable. Working alongside partner agencies, we will support victims and children to ensure their safety. The following phone numbers are provided to assist those vulnerable people in accessing support from Merseyside Police and our partner agencies.

National / Merseyside Helplines:

RASA (Rape & sexual abuse centre for women) **0151 666 1392**

Forced Marriage Unit **020 7008 0151**

Karma Nirvana (FM / HBV Support Group) **0800 5999 247**

Crimestoppers **0800 555 111**

Childline **Freephone 0800 1111**

NSPCC **Freephone 0808 800 5000**

24 Hr National Domestic Violence Helpline **Freephone 0808 2000 247**

Worst Kept Secret (Merseyside Domestic Violence Helpline) **Freephone 0800 028 3398**

Victim Support National supportline - **0845 30 30 900** Local office – **0300 303 1979**

Broken Rainbow (support for lesbian, gay, bisexual and transgender people experiencing domestic violence) **0300 999 5428**

Paws for kids (Fosters pet when victims of domestic abuse leave home) **01204 394 842**

Action On Elder Abuse **0808 808 8141**

Liverpool - Police

Family Crime Investigation Unit Child Protection Liverpool North - **0151 777 4586**

Liverpool South - **0151 777 5308 / 5317**

Vulnerable Adult Unit Liverpool North - **0151 777 4584**

Liverpool South - **0151 777 5339 / 5304**

Domestic Abuse Unit Liverpool North - **0151 777 4593**

Liverpool South - **0151 777 5317 / 5308**

Liverpool – Non Police

Careline Adult's Services or Careline Children's Services	0151 233 3700
Liverpool Women's & Children's Aid	0151 727 1355
Parents Like You (Support & advisory service for parents)	0151 207 5200
Amadudu Women's Refuge	0151 734 0083
Kensington Domestic Abuse Service	0151 263 7474
Speke Garston Domestic Abuse Service	0151 494 1777

Wirral - Police

Family Crime Investigation Unit Child Protection Unit	0151 604 3521
Vulnerable Adult Unit	0151 604 3599
Domestic Abuse Unit	0151 604 3565

Wirral – Non Police

Family Safety Unit (Domestic Violence Support)	0151 604 3567
Wirral Social Services	0151 606 2006 (Adults) 0151 606 2008 (Children)
Domestic Violence Helpline	0151 643 9766
Zero Centre – local agency (drop in service for abused women and children)	0151 670 1528

Knowsley - Police

Vulnerable Persons Unit Child Protection Unit	0151 777 6539
Vulnerable Adult Unit	0151 777 6539
Domestic Abuse Unit	0151 777 6519

Knowsley – Non Police

Children's Services	0151 443 2600
Domestic Violence Support Services	0151 548 3333
Safeguarding Adults	0151 443 2600

Sefton – Police

Family Crime Investigation Unit Child Protection Unit	0151 934 4505
Vulnerable Adult Unit	0151 934 4505
Domestic Abuse Unit	0151 934 4533

Sefton – Non Police

Vulnerable Victims Advocacy Team	0151 934 5142
Sefton Plus (Sefton Council)	0845 140 0845
Sefton Women's & Children's Aid	0151 922 8606

St Helens – Police Family Crime Investigation Unit Child Protection Unit **01744 673167**

Vulnerable Adult Unit	01744 673156
Domestic Abuse Unit	01744 673174 / 6/ 7

St Helens – Non Police

Independent Domestic Violence Advocates	01744 743200
St. Helens Adult and Childrens Team	01744 456600
Helena Refuge	01925 220541 (24hrs)
RASA St. Helens (Rape & sexual abuse centre for women)	01925 221546 / 01744 877987
Freedom Programme (Victims)	